Vacant unit undergoing modernization as defined in 24 CFR §990.102. In addition, the following apply when computing time periods for a vacant unit undergoing modernization:

- (1) If a unit is vacant prior to being included in a HUD-approved modernization budget, those vacancy days that had accumulated prior to the unit being included in the modernization budget must be included as non-exempted vacancy days in the calculation.
- (2) The calculation of turnaround time for newly modernized units starts when the unit in turned over to the PHA from the contractor and ends when the lease is effective for the new or returning resident. Thus, the total turnaround time would be the sum of the pre-modernization vacancy time, and the post-modernization vacancy time.
- (3) Unit-by-unit documentation, showing when a vacant unit was included in a HUD-approved modernization budget, when it was released to the PHA by the contractor, and when a new lease is effective for the new or returning resident, must be maintained by the PHA.
- (4) Units remaining vacant more than two FFYs after the FFY in which the modernization funds are approved, may no longer be exempted from the calculation of the adjusted vacancy rate if the construction contract has not been let. These units may be exempted again, but only after a contract is let.

Vacant units approved for deprogramming exist when a PHA's application for the demolition and/or disposition of public housing units has received written approval from HUD; or when a PHA's application to combine/convert has received written approval from HUD.

Work order is a directive, containing one or more tasks issued to a PHA employee or contractor to perform one or more tasks on PHA property. This directive describes the location and the type of work to be performed; the date and time of receipt; date and time issued to the person or entity performing the work; the date and time the work is satisfactorily completed; the parts used to complete the repairs and the cost of the parts; whether the

damage was caused by the resident; and the charges to the resident for resident-caused damage. The work order is entered into a log which indicates at all times the status of all work orders as to type (emergency, non-emergency), when issued, and when completed.

Work order completed during the immediate past fiscal year is any work order that is completed during the PHA's fiscal year regardless of when it may have been received.

Work order deferred for modernization is any work order that is combined with similar work items and completed within the current PHMAP assessment year, or will be completed in the following year if there are less than three months remaining before the end of the PHA fiscal year when the work order was generated, under the PHA's modernization program or other PHA capital improvements program.

 $[61~{\rm FR}~68933,~{\rm Dec.}~30,~1996,~{\rm as~amended}~{\rm at}~64~{\rm FR}~50228,~{\rm Sept.}~15,~1999]$ 

## § 901.10 Indicator #1, vacancy rate and unit turnaround time.

This indicator examines the vacancy rate, a PHA's progress in reducing vacancies, and unit turnaround time. Implicit in this indicator is the adequacy of the PHA's system to track the duration of vacancies and unit turnaround, including down time, make ready time, and lease up time. This indicator has a weight of x2.

- (a) For the calculation of the actual and adjusted vacancy rate (and, if applicable, unit turnaround time), the following three categories of units (as defined in the rule at §901.5), that are not considered available for occupancy, will be completely excluded from the computation:
- (1) Units approved for non-dwelling use.
  - (2) Employee occupied units.
- (3) Vacant units approved for deprogramming (i.e., demolition, disposition or units that have been combined).
- (b) For the calculation of the adjusted vacancy rate and turnaround time, the vacancy days for units in the following categories (fully defined in the rule at §901.5) shall be exempted:

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- (1) Vacant units undergoing modernization as defined in § 901.5.
- (i) Only vacancy days associated with a vacant unit that meets the conditions of being a unit undergoing modernization will be exempted when calculating the adjusted vacancy rate or, if necessary, the unit turnaround time. Neither vacancy days associated with a vacant unit prior to that unit meeting the conditions of being a unit undergoing modernization nor vacancy days associated with a vacant unit after construction work has been completed or after the time period for placing the vacant unit under construction has expired shall be exempted.
- (ii) A PHA must maintain the following documentation to support its determination of vacancy days associated with a vacant unit that meets the conditions of being a unit undergoing modernization:
- (A) The date on which the unit met the conditions of being a vacant unit undergoing modernization: and
- (B) The date on which construction work was completed or the time period for placing the vacant unit under construction expired.
- (2) Units vacant due to circumstances and actions beyond the PHA's control as defined in §901.5. Such circumstances and actions may include:
- (i) Litigation, such as a court order or settlement agreement that is legally enforceable.
- (ii) Federal or, when not preempted by Federal requirements, State law of general applicability or their implementing regulations.
  - (iii) Changing market conditions.
  - (iv) Natural disasters.
- (v) Insufficient funding for otherwise approvable applications made for CIAP funds. This definition will cease to be used if CIAP is replaced by a formula grant.
- (vi) Vacant units that have sustained casualty damage and are pending resolution of insurance claims or settlements, but only until the insurance claim is adjusted. A PHA must maintain at least the following documentation to support its determination of vacancy days associated with units vacant due to circumstances and actions beyond the PHA's control:

- (A) The date on which the unit met the conditions of being a unit vacant due to circumstances and actions beyond the PHA's control;
- (B) Documentation identifying the specific conditions that distinguish the unit as a unit vacant due to circumstances and actions beyond the PHA's control as defined in §901.5;
- (C) The actions taken by the PHA to eliminate or mitigate these conditions; and
- (D) The date on which the unit ceased to meet such conditions and became an available unit.
- (E) This supporting documentation is subject to review and may be requested for verification purposes at any time by HUD.
- (c) Component #1, vacancy percentage and progress in reducing vacancies. A PHA may choose whether to use the actual vacancy rate, the adjusted vacancy rate or a reduction in the actual vacancy rate within the past three years. This component has a weight of x2.
- (1) *Grade A*: The PHA is in one of the following categories:
- (i) An actual vacancy rate of 3% or less: or
- (ii) An adjusted vacancy rate of 2% or less.
- (2) *Grade B*: The PHA is in one of the following categories:
- (i) An actual vacancy rate of greater than 3% and less than or equal to 5%; or
- (ii) An adjusted vacancy rate of greater than 2% and less than or equal to 3%.
- (3) *Grade C:* The PHA is in one of the following categories:
- (i) An actual vacancy rate of greater than 5% and less than or equal to 7%;
- (ii) An adjusted vacancy rate of greater than 3% and less than or equal to 4%: or
- (iii) The PHA has reduced its actual vacancy rate by at least 15 percentage points within the past three years and has an adjusted vacancy rate of greater than 4% and less than or equal to 5%.
- (4) *Grade D*: The PHA is in one of the following categories:
- (i) An actual vacancy rate of greater than 7% and less than or equal to 9%; or

- (ii) An adjusted vacancy rate of greater than 4% and less than or equal to 5%; or
- (iii) The PHA has reduced its actual vacancy rate by at least 10 percentage points within the past three years and has an adjusted vacancy rate of greater than 5% and less than or equal to 6%.
- (5) *Grade E*: The PHA is in one of the following categories:
- (i) An actual vacancy rate of greater than 9% and less than or equal to 10%; or
- (ii) An adjusted vacancy rate of greater than 5% and less than or equal to 6%: or
- (iii) The PHA has reduced its actual vacancy rate by at least five percentage points within the past three years and has an adjusted vacancy rate of greater than 6% and less than or equal to 7%.
- (6) *Grade F*: The PHA is in one of the following categories:
- (i) An actual vacancy rate greater than 10%; or
- (ii) An adjusted vacancy rate greater than 7%; or
- (iii) An adjusted vacancy rate of greater than 6% and less than or equal to 7% and the PHA has not reduced its actual vacancy rate by at least five percentage points within the past three years.
- (d) Component #2, unit turnaround time. This component is to be completed only by PHAs scoring below a grade C on component #1. This component has a weight of x1.
- (1) Grade A: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is less than or equal to 20 calendar days.
- (2) Grade B: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is greater than 20 calendar days and less than or equal to 25 calendar days.
- (3) Grade C: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is greater than 25 calendar days and less than or equal to 30 calendar days.

- (4) Grade D: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is greater than 30 calendar days and less than or equal to 40 calendar days.
- (5) Grade E: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is greater than 40 calendar days and less than or equal to 50 calendar days.
- (6) Grade F: The average number of calendar days between the time when a unit is vacated and a new lease takes effect for units re-occupied during the PHA's assessed fiscal year, is greater than 50 calendar days.

## § 901.15 Indicator #2, modernization.

This indicator is automatically excluded if a PHA does not have a modernization program. This indicator examines the amount of unexpended funds over three Federal fiscal years (FFY) old, the timeliness of fund obligation, the adequacy of contract administration, the quality of the physical work, and the adequacy of budget controls. All components apply to both the Comprehensive Grant Program (CGP), the Comprehensive Improvement Assistance Program (CIAP) and lead based paint risk assessment funding (1992-1995), and any successor program(s) to the CGP or the CIAP. Only components #3, #4 and #5 apply to funding under the Hope VI Program and the Vacancy Reduction Program for the assessment of this indicator. This indicator has a weight of x1.5.

- (a) Component #1, unexpended funds over three Federal fiscal years (FFYs) old. This component has a weight of x1.
- (1) Grade A: The PHA has no unexpended funds over three FFYs old or is able to demonstrate one of the following:
- (i) The unexpended funds are leftover funds and will be recaptured after audit;
- (ii) There are no unexpended funds past the original HUD-approved implementation schedule deadline that allowed longer than three FFYs; or